

Our ref: 07/C3/7541

Your ref:

Date: 20th October 2010



Licensing Authority
Cheshire East Borough Council
Municipal Buildings
Earle Street
Crewe
CW1 2BJ

In reply address correspondence to:
David Smethurst - Licensing Officer

Telephone: 01244 613580

Mobile: 07796 440534

Re: Wilbraham Arms, 58 Welsh Row, Nantwich, CW5 5EJ

Dear Sir,

I have received on behalf of the Chief Officer of Police an application from Margaret Hopley to review the premises licence at the Wilbraham Arms, 58 Welsh Row, Nantwich, CW5 5EJ.

The police have in the last few months received at least 13 complaints from members of the public, who live in the vicinity of the premises and, which relate to the licensing objectives and details of these are attached.

I visited the premises at 4.00pm on Wednesday 14th July 2010 after complaints of unreasonable noise emanating from the premises very late at night, spoke with the mother of Gavin John Chamberlain and asked her to let him know that I had visited and why. Uniformed Police officers have also attended at the premises a number of times in the last few months as a result of noise complaints from members of the public and drawn the attention of the management to these matters.

Please note that I do intend attending the review hearing on behalf of the Chief Officer of Police in order to amplify my representation and I look forward to hearing from you with details of when and where that hearing will be held.

Yours faithfully,

David Smethurst
Licensing Officer



*David Smethurst MIO, Police Licensing Officer, Sandbach Police Office,
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Wilbraham Arms, 58 Welsh Row, Nantwich

Day	Date	Time	Complaint	Caller	Police Attendance
Sunday	27/06/2010	02:26:00	Caller reporting that there is still people drinking and very loud music. This is not the first time, caller states that it is every night. Adv caller with number for local authority but adv this information will be passed over to our licensing department.	Caller 'A' (approx 80 feet from the pub)	No
Monday	05/07/2010	01:43:00	CAN HEAR A FEMALE SHOUTING/SCREAMING AT THE BACK OF THE PUB.	Caller 'B' (Welsh Row)	Yes (EB37 - nothing going here, has been a lock in and a few were getting a bit loud outside. No problems.)
Monday	12/07/2010	01:58:00	PH is still full with patrons at 02.00hrs - licenced until 01.00hrs. This seems to be a regular occurrence at the weekends. Caller has several videos of previous incidents, showing time & noise levels - has been reported to licencing & environmental health at the council.	Caller 'A' (approx 80 feet from the pub)	Yes (EB04 the licensee has been spoken to, he has had a number of friends and family stay behind this evening, the music has been playing too loudly and he has been advised about this. He is aware that a neighbour has contacted the police and licensing).
Saturday	24/07/2010	00:18:00	The licence at below allows them to serve alcohol until 0100, but not for it to be consumed outside. There are people round the back of the pub who are loud and shouting. This is ongoing, they normally keep drinking until 0230. Caller has been told by the council they will be paying a visit, ongoing over past few weeks.	Caller 'A' (approx 80 feet from the pub)	Yes (EB17 - BEEN INTO PREM AND SPOKEN TO LANDLORD - NO MONEY IN THE TILLS AT THIS STAGE AND NO ALCOHOL BEEN EXCHANGED - HE WILL ASK PEOPLE TO LEAVE SHORTLY).
Monday	26/07/2010	01:14:00	Back of the premises some sort of disturbance caller stating they are breaking there license regulations and people drinking everywhere. Pc Mark Hurley commented - I had cause to visit The Wilbraham Arms at 01:40 hours on Monday 26/07/10 following another report of a disturbance at the rear of the premises. Incident 58 (26/07/10) refers. Upon my arrival there were approx 10 intoxicated person in the rear yard of the pub all talking loudly and one male having a bit of a domestic with his girlfriend. There was no disturbance but I could understand the person reporting contacting the Police as the people in the yard were loud and would easily disturb your sleep on a Sunday Night. The landlord was spoken to on this occasion and stated that the persons in the yard were in the process of leaving the pub which they did whilst I was there.	Caller 'A' (approx 80 feet from the pub)	Yes (EB38 - AIO - PEOPLE JUST LEAVING - WILL EMAIL LICENCING OFFICER).

Wilbraham Arms, 58 Welsh Row, Nantwich

Day	Date	Time	Complaint	Caller	Police Attendance
Monday	02/08/2010	01:34:00	Caller reporting there are people out the back of below pub drinking outside - caller has been in touch with the council who state that their license is until 1am and their license doesn't cover people drinking outside. Caller states there are about 5-10 people drinking outside, states it is an ongoing problem and that they are keeping the residents awake - states they usually carry on until about 2:30am.	Caller 'A' (approx 80 feet from the pub)	No
Monday	02/08/2010	02:26:00	reporting group of people outside back of pub drinking and speaking very loudly- reported incident earlier but its still going on- caller concerned lots of drinking and the bar is only licensed until 01:00- caller has tried to call pub but phone is constantly engaged-- caller thinks things may escalate- caller is not happy and wants people moved on as now 02:30	Caller 'A' (approx 80 feet from the pub)	Yes (EB52 - Spoken to pub - seems like it is a private party - lights are still on the pub, however the pub is closed. They have been advised and spoken to. Please make sure that all incidents are sent through to the licensing officer).
Saturday	07/08/2010	22:03:00	rules have been put in place that the pub when playing music should have it at a certain volume and the windows and curtains should be shut however this evening the windows are wide open and the curtains and the music is very loud. Caller also states that persons are sitting outside the pub	Caller 'C' (approx 80 feet from the pub)	No
Friday	27/08/2010	23:05:00	Caller complaining of noise from outside the below pub. Caller thinks they are in breach of their licence as the band are actually playing outside of the premises. Council aware and dealing, ongoing for 4/5 months, caller has incident number to pass to council.	Caller 'D' (approx 80 feet from the pub)	Yes (EB37 - There is no licence breach I will update the informant).
Friday	27/08/2010	23:17:00	CALLER REPORTING THAT THERE IS A LOT OF NOISE COMING FROM WILBRAHAM ARMS THEY HAVE A BAND ON -- THIS IS AN ONGOING PROBLEM. CALLER HAS REPORTED THIS TO THE LOCAL COUNCIL, DETAILS TAKEN DOWN FOR LICENSING OFFICER. ADV CALLER WITH INC NUMBER AND INFORMED CALLER WE WOULD NOT ATTEND.	Caller 'E' (approx 80 feet from the pub)	No

Wilbraham Arms, 58 Welsh Row, Nantwich

Day	Date	Time	Complaint	Caller	Police Attendance
Monday (Bank Holiday)	30/08/2010	01:58:00	Caller reporting that there is alot of people out the back of the pub making lots of noise, and drinking at the back outside, Caller states that they do not have a license past 0100 and they do not have a license after 0100. Caller has called the pub and asked them to move the people on and they hung up.	Caller 'A' (approx 80 feet from the pub)	No
Monday	06/09/2010	00:12:00	local resident reporting at 0010 on 06/09 the regular problem of noise & shouting coming from the rear of this pub.....caller says the windows and doors are open despite the pub having no licence for drinking outdoors.....caller can hear shouting and general loud noise.	Caller 'D' (approx 80 feet from the pub)	No
Saturday	18/09/2010	01:52:00	10 to 15 persons are outside below, in the back garden - being noisy and are still going in and out of the PH. Caller says that their licence is only until 1.00 am and as the pub is under investigation by the council at the moment (caller allegedly has noise recording equipment in caller's house) caller states that they will not have been granted an extension.	Caller 'A' (approx 80 feet from the pub)	Yes (EB24: Private party, a few people coming outside for a cigarette, advised to keep the noise down. NOD.)
Monday	04/10/2010	02:09:00	Gavin John Chamberlain assaulted		Yes